

The Impact of COVID-19 on Civil Society Organizations

The C20 surveyed 100 CSOs from across the world in the month of April, to investigate the impact of the crisis on CSOs operations. The results of the survey helped the C20 develop recommendations to G20 Leaders on improving the conditions for Civil Society Organizations locally and globally. For a full list of our recommendations please check our Local2Global policy brief [here](#).

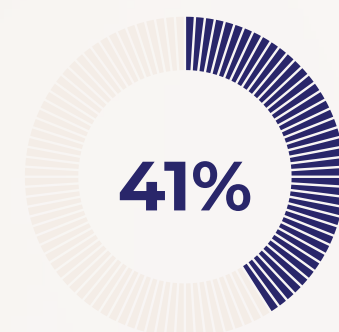
This knowledge brief summarizes the major global trends for CSOs during the pandemic:

1 Increase in Demand for CSO services



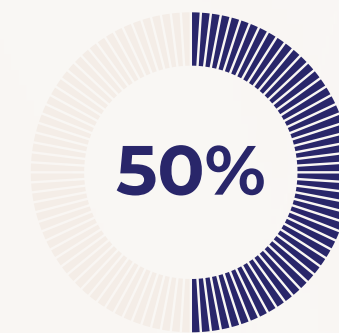
of respondents expressed that they have witnessed an increase in demand for their services.

Including

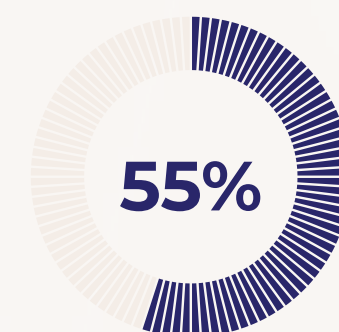


who saw a significant increase.

2 Lack of Funding

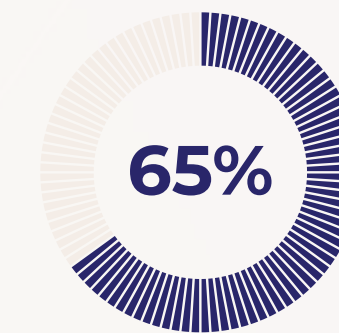


expressed a decrease in funding for their operations, services and activities.



of respondents witnessed significant decrease in charitable giving.

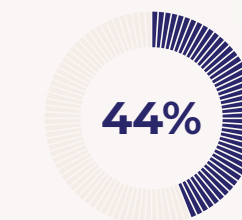
3 Difficulty with adjusting to working remotely



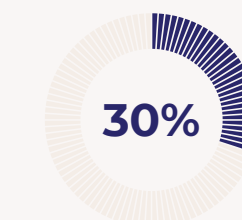
expressed going through a financial, operational or IT-related challenges impeding their work. Many CSOs are facing issues with weak internet connectivity, especially for those operating in the Global South. Many are not able to afford software and tools for teleworking

4 Adjusting to survive

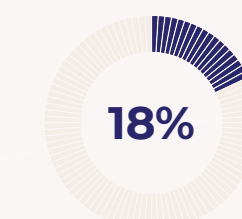
As a coping mechanism, many CSOs have resorted to the following measures for business continuity:



of respondents shared that they have canceled, scaled down or limited their activities and services.



are introducing budget cuts.



are planning on scaling up and expanding their services in response to community needs arising from the crisis.